

FIG. 1  
PRIOR ART

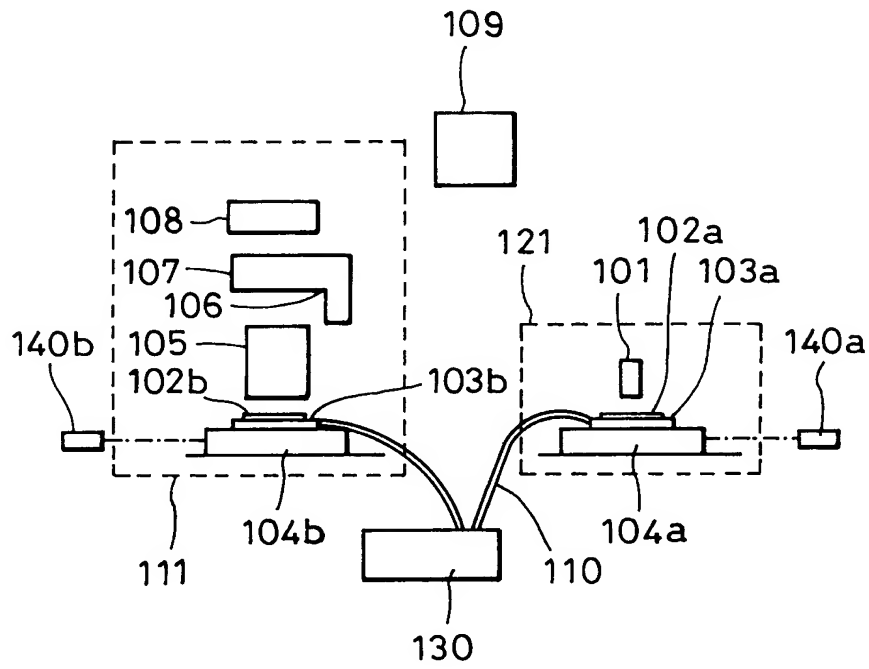


FIG. 2A

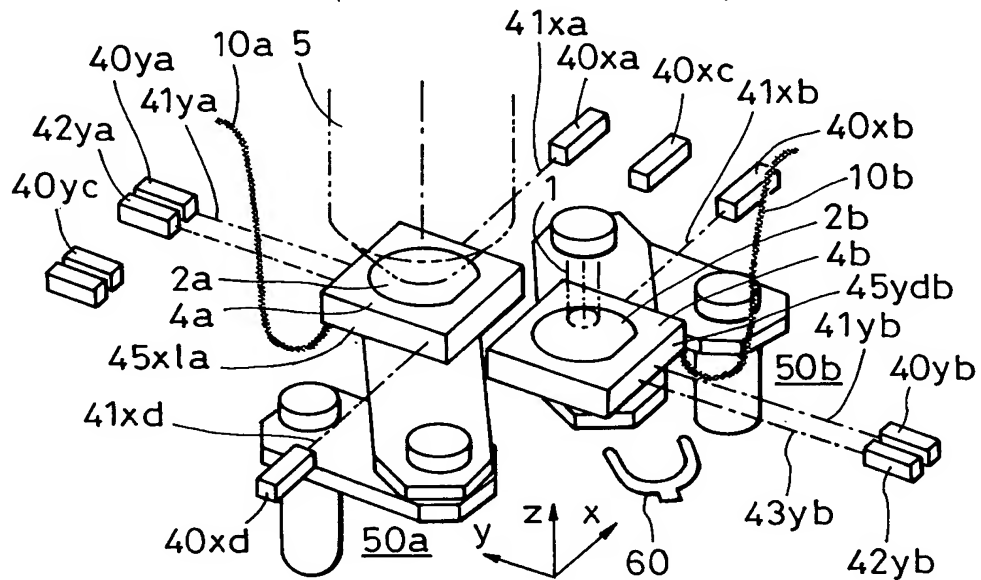


FIG. 2B

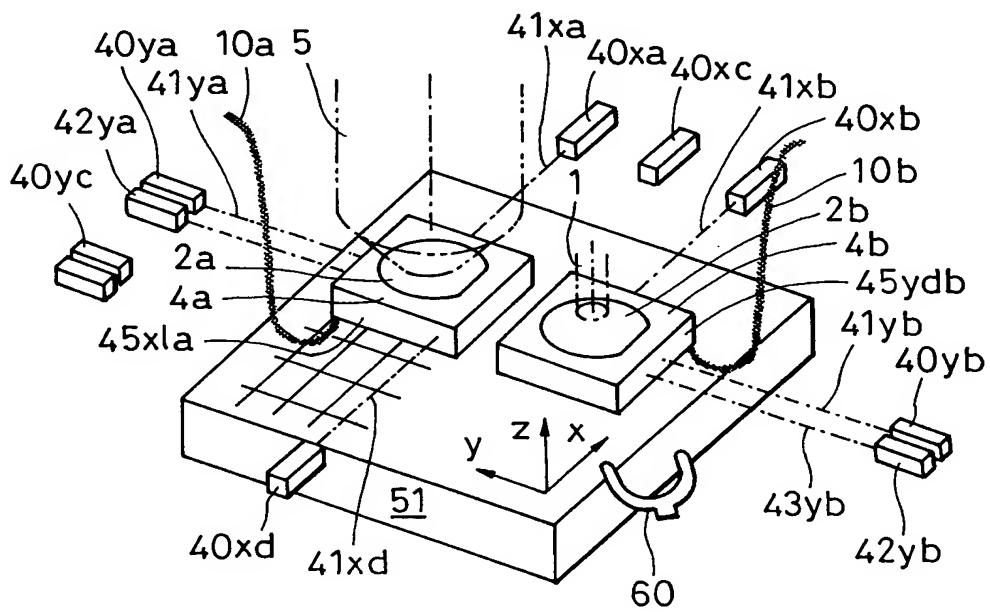


FIG. 3B

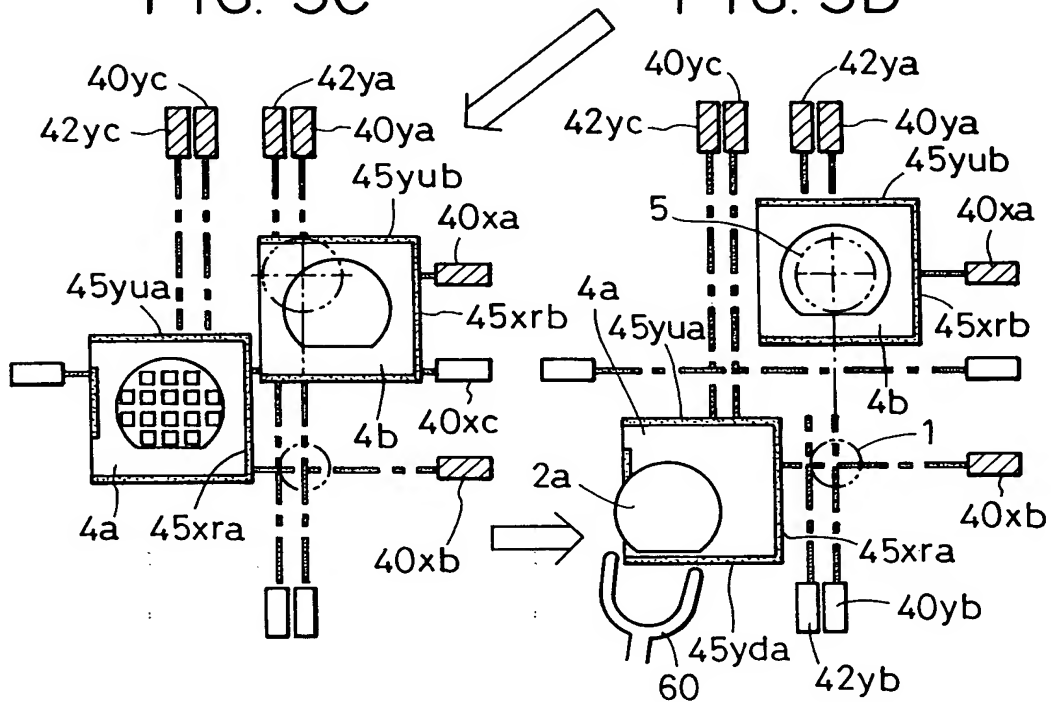


FIG. 4A

FIG. 4B

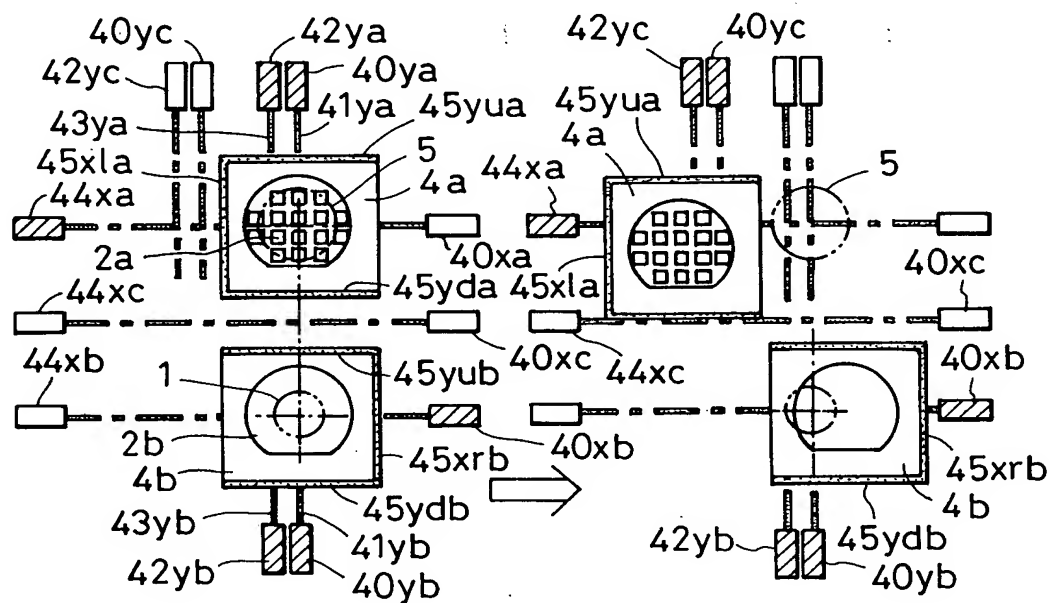


FIG. 4C

FIG. 4D

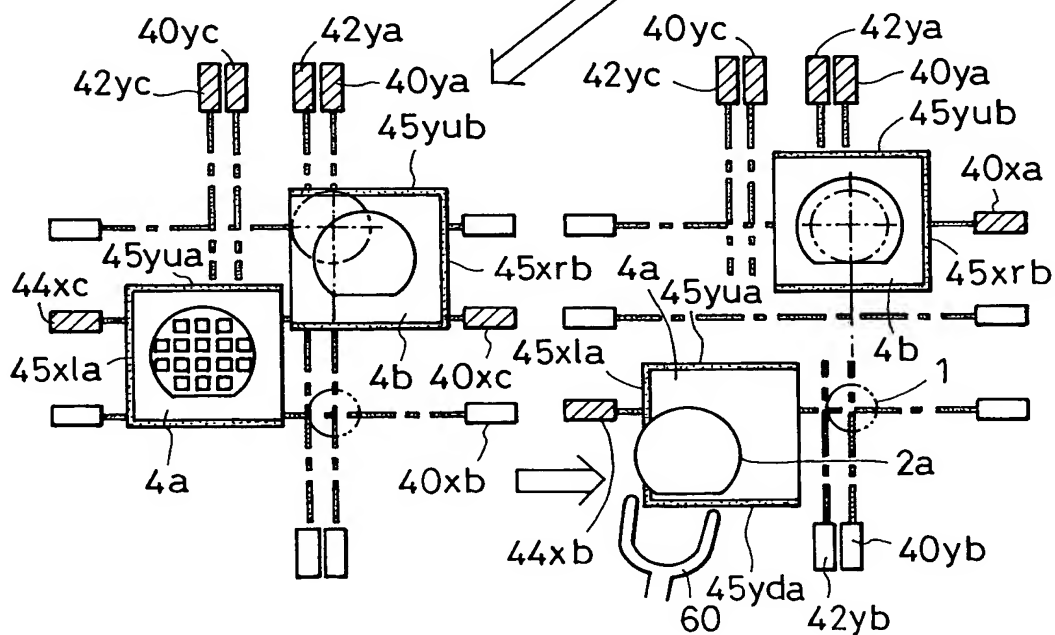


FIG. 5B



FIG. 6A

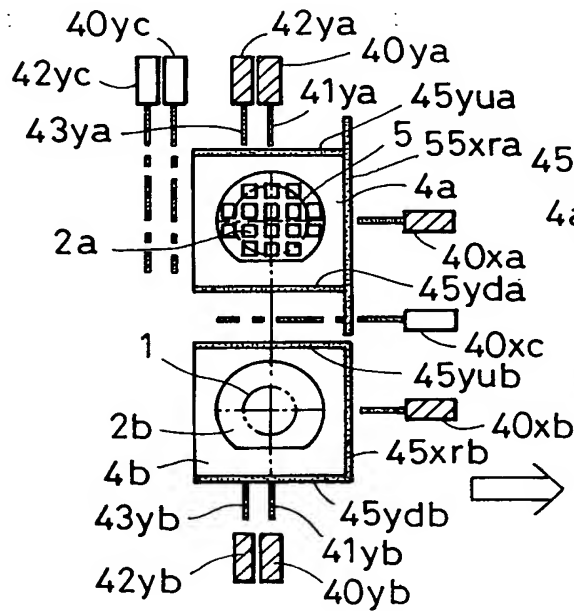


FIG. 6B

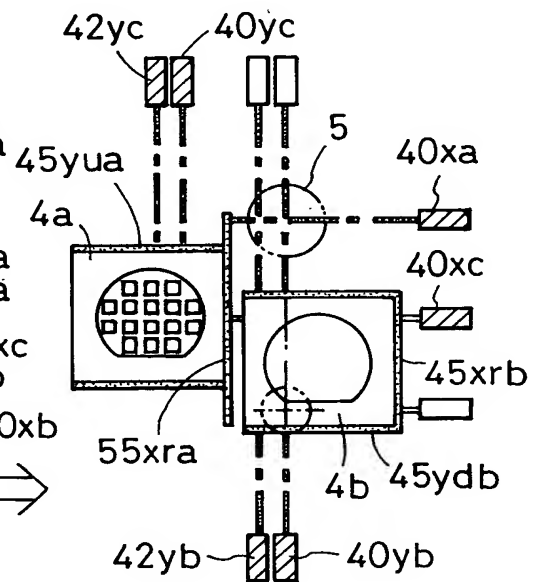


FIG. 6C

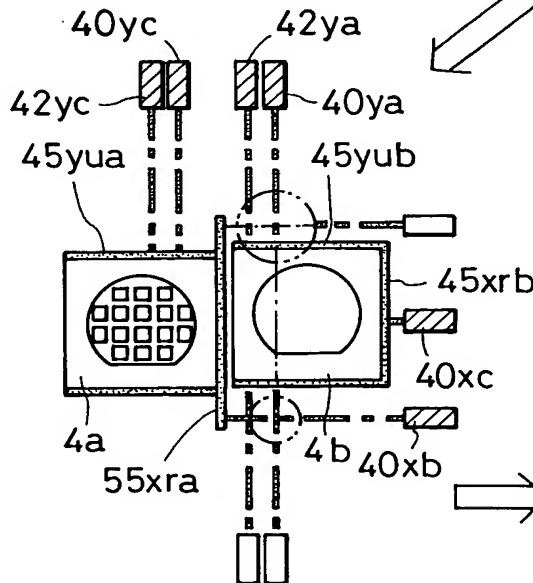
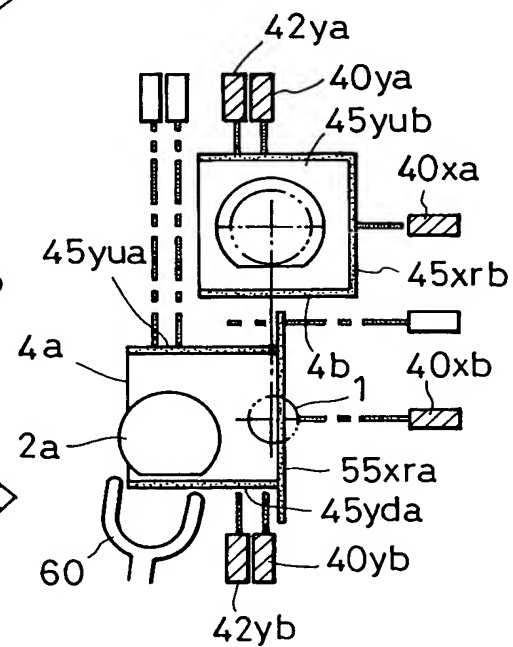
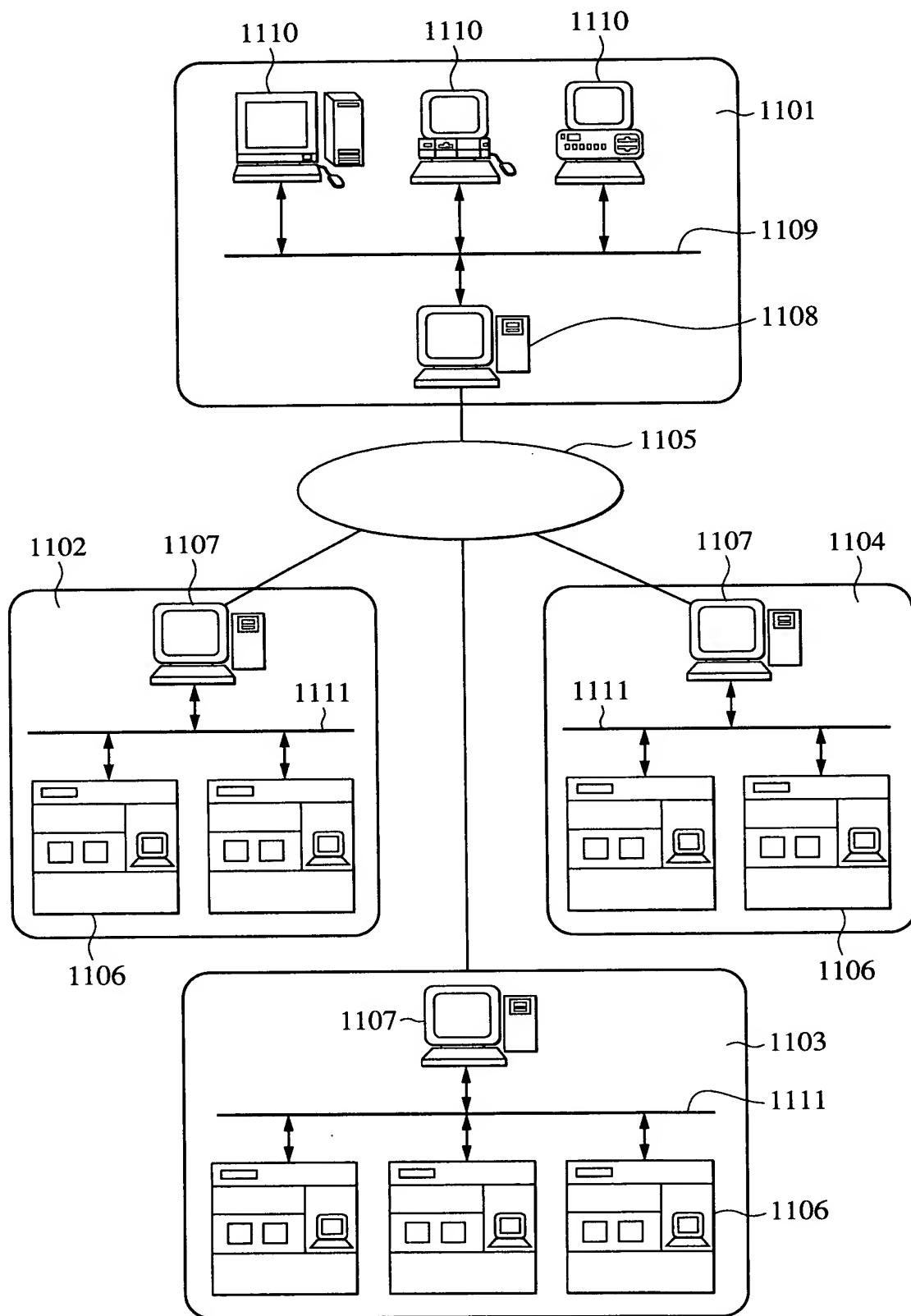


FIG. 6D

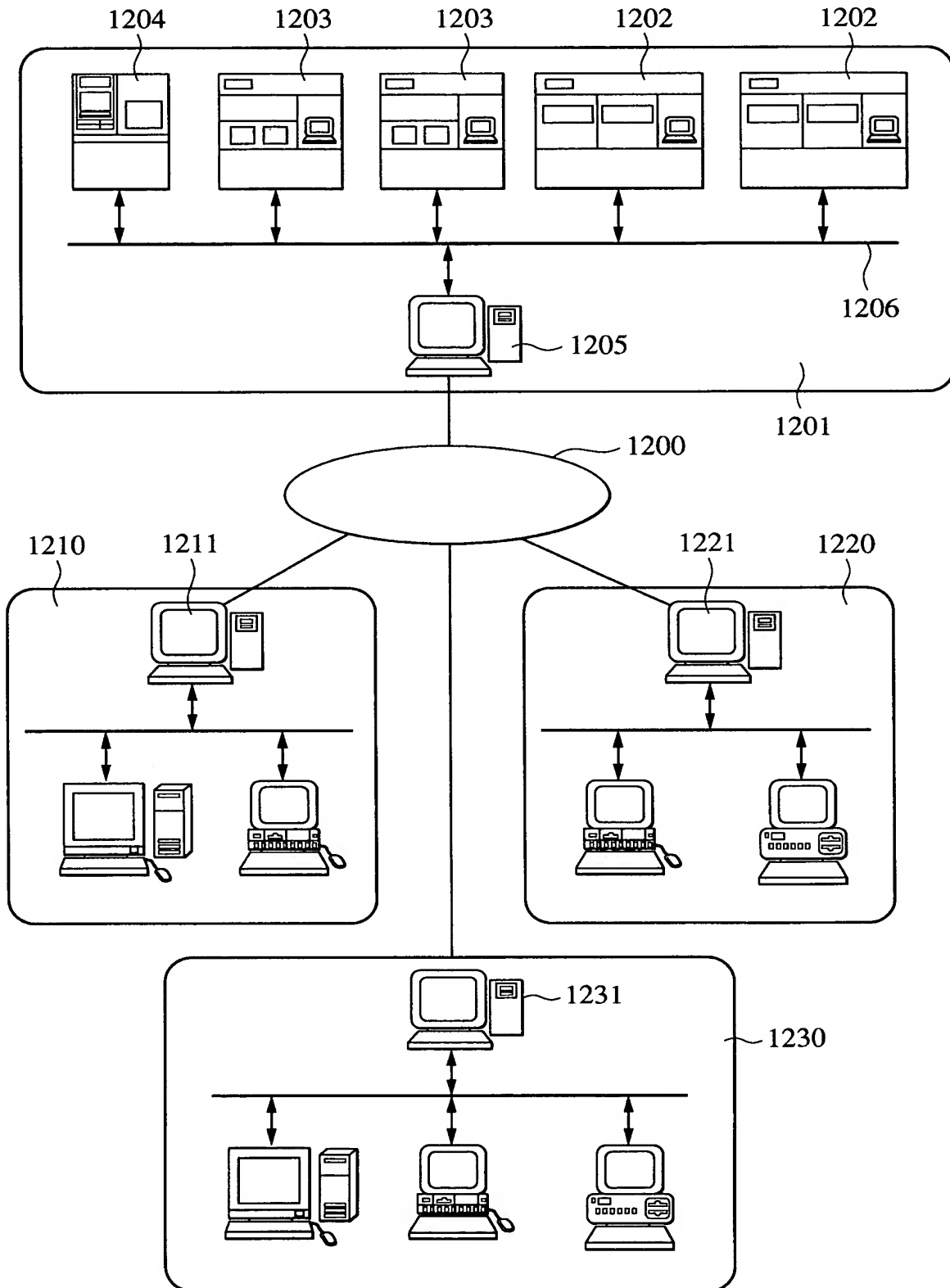


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FIG. 7



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FIG. 8





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FIG. 9

URL

TROUBLESHOOTING DB ENTRY SCREEN

DATE  1404

MODEL  1401

SUBJECT  1403

S / N  1402

DEGREE OF URGENCY  1405

SYMPTOM  1406

REMEDY  1407

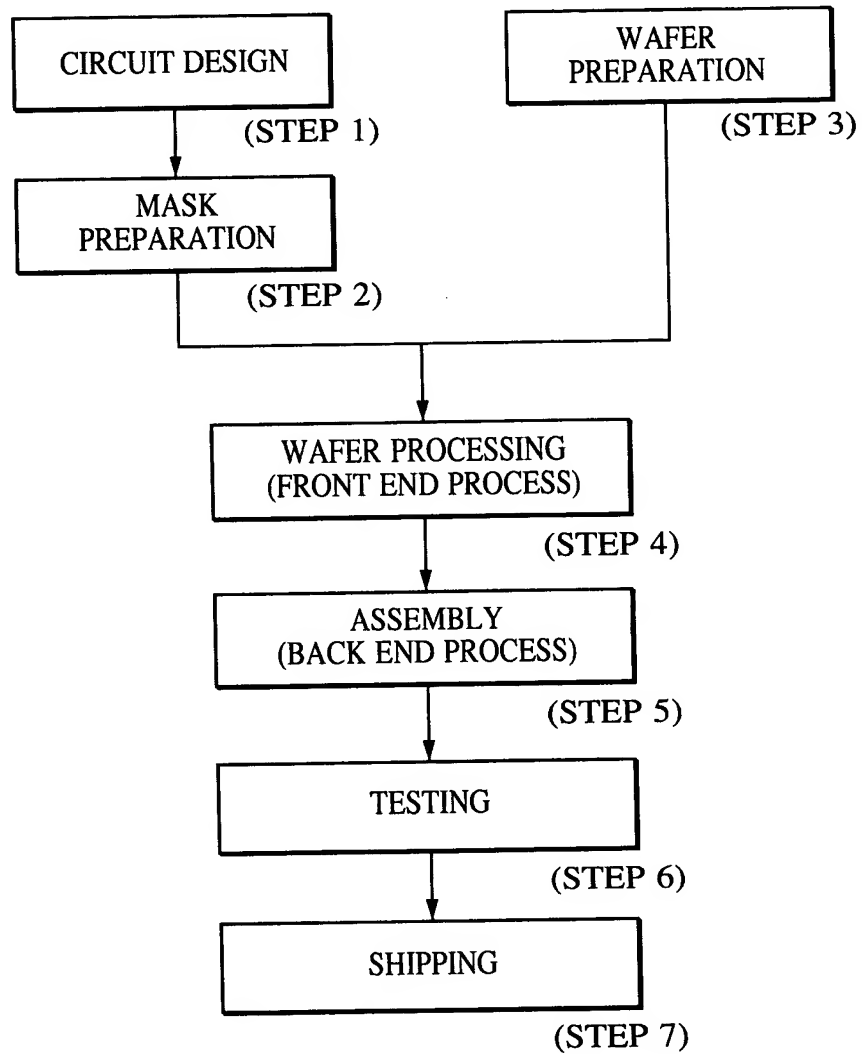
PROGRESS  1408

1410 1411 1412

[LINK TO LIST OF RESULTS](#) [SOFTWARE LIBRARY](#) [OPERATION GUIDE](#)

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FIG. 10



2004-03-04 10:00

FIG. 11

